About Our Service Centres

Various automotive businesses at city and regional locations have been sub-contracted as Guardian Service Centres to provide all aspects of interlock program services to participants using their established technical skills. Our dealer network extends throughout Australia, so you'll never be far from assistance if required. As interlock programs expand, new service centres are established. Participants should check www.guardianinterlock.com.au for updated information on centres, or call Guardian on 1300 881 005.

<u>Metro:</u>

Adam Gorrell Automotive Mularave Ph: (02) 4577 2820 All Star Mechanics Bankstown Ph: (02) 9791 5955 **Auto Tech World Square** Sydney Ph: (02) 9261 4505 CC Auto Electrics Wolli Creek Ph: (02) 9567 3366 **Doctorgas Automotive** Blacktown Ph: (02) 9672 4199 Dvnohaus Nth Narrabean Ph: (02) 9913 7282 **Extreme Auto Electrical** Liverpool Ph: (02) 9601 6360 Grady's Auto Electrical Brookvale Ph: (02) 9905 3952 **Hawkesbury Auto Electrics** Nth Richmond Ph: (02) 4571 1355 **Homebush Auto Electrics** Lidcombe Ph: (02) 9746 6479 Hornsby Auto Electrical Hornsby Ph: (02) 9477 1834 **Kirrawee Auto Electrics** Kirrawee Ph: (02) 9521 4660

Metro continued:

Narellan Auto Electrical Smeaton Granae Ph: (02) 4648 2366 SS Auto Electrics North Rocks Ph: (02) 9630 5711 Regional: A & K Auto Electrical Tamworth Ph: (02) 6762 2611 All Models Service Centre Port Macauarie Ph: (02) 6581 0022 Andrews Auto Electrics Parkes Ph: (02) 6862 1833 Auto Parts Direct Australia Tuggerah Ph: (02) 4351 0345 **Bathurst Auto Electrical** Bathurst Ph: (02) 6331 3088 **Cabba Auto Electrics** Chinderah Ph: (02) 6674 4107 **Crockers Auto Electrical** Waqqa Waqqa Ph: (02) 6925 2703 **Geoff's Auto Electrics** Young Ph: (02) 6382 2825 **Great Lakes Auto Centre** Forster Ph: (02) 6555 6844

Regional continued: Griffith Auto Air & Electrical Griffith Ph: (02) 6964 7177 Legacy Auto Electric Coffs Harbour Ph: (02) 6651 4181 **Leisure Coast Auto Electrics** Bellambi Ph: (02) 4284 4721 **McBean & Lawson Auto Electrical** Wodonga Ph: (02) 6056 2035 Narooma Auto Electrics Narooma Ph: (02) 4476 2576 **Newcastle Auto Electrical & Aircon** Wickham Ph: (02) 4961 5998 **Northern Rivers Auto Electrics** Alstonville Ph: (02) 6628 6555 Nowra Ultimate 4WD and Accessories Sth Nowra Ph: (02) 4421 7130 **One Stop Automotive Shop** Wellington Ph: (02) 6845 4062 Singleton Auto Electrics Singleton Ph: (02) 6572 4188 **Tauntons Auto Electrical** Queanbeyan Ph: (02) 6297 2180 Weston Smash & Service Centre Weston Ph: (02) 4937 5566



Information Guide NSW Mandatory Alcohol Interlock Program







Information & Facts

The Mandatory Alcohol Interlock Program (MAIP) requires designated drink drive offenders to automatically receive an interlock order from Transport for NSW (TfNSW) requiring them to install an alcohol interlock for a specified period after their disqualification period. The interlock will prevent the vehicle from being started if the driver has traces of alcohol and will record the data together with images of the person using the interlock.

The interlock's log and images are provided directly to TfNSW at each download and these results are used to assess your performance. Take care to ensure that you comply with program requirements to avoid having your program extended. If in doubt contact TfNSW about program matters or your service centre about equipment/service matters.

Do not use the interlock as a breath tester because everything is logged and could cause an extension. For further information visit the following website:

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Guardian Interlock Systems Australasia Pty Limited ABN 47 062 932 932 Phone: (02) 8853 6200 Fax: 02 8853 6201 Email: admin@guardianinterlock.com.au Web: www.guardianinterlock.com.au



1. What is an interlock ?

The interlock system is a device that stops the driver from starting their vehicle when they have a Blood Alcohol Concentration (BAC) at or higher than 0.02%. The interlock has a camera associated to capture an image as the interlock is being used. These images are used to assess eligibility to complete the interlock program.

2. How does the interlock work?

When the interlock device is fitted to a vehicle, the driver must blow and hum into the interlock head unit before being able to start the vehicle. After the interlock has received a breath sample, it will be analysed and the message "Start" will appear on the screen if the result was under 0.02% BAC. The driver can simply start the vehicle and drive away.

After a random period of time, the interlock will indicate to the driver that they need to retest. There is no need to turn the vehicle off. The driver must give another breath sample and if passed, the driver may then continue on their way.

3. What happens after the interlock is installed?

30 days after installation the vehicle has to be returned for the interlock to be downloaded and the next service appointment set. This servicing involves payment of fees for the next period. A summary report will be provided (at no cost) showing how your program is running and events that have been recorded.

4. How long does it take to install?

A standard vehicle takes around 2 hours for installation and training. Where additional time is required for installation or training, the situation will be explained and extra fees may apply.

5. What will I need to bring with me on the day?

You will need your TfNSW Reminder letter, photo ID, concession card (conditions apply) and motor vehicle. The owner's permission is always required.

6. Is it expensive?

Initially you need to pay for the installation and the first month's lease fee for the interlock which is leased on a monthly basis. After the first month you can choose monthly, bi-monthly (60 day), or, in some cases quarterly (90 day) servicing. The overall cost of installation will be determined by the vehicle type (standard or non-standard installation), and length of program. For each ongoing interlock service you pay a Service Fee along with the Lease Fees. You also have a Loss Protection Plan option, which reduces your liability if the equipment is stolen. Talk to Guardian about these aspects.

7. How do I complete the program?

Participants have to demonstrate that they can separate drinking and driving over a 6 month period before they will be eligible to hold a licence without an interlock condition. For further information visit the TfNSW website: www.roadsafety.transport.nsw.gov.au/ stayingsafe/alcoholdrugs/drinkdriving/reforms/

Don't be afraid to ask for help if you are having difficulties. Guardian is proud to be an active member in the community, supporting many charities each year and providing information on pro-active measures to implement work safety and avoid drink driving.

8. Can anyone drive the vehicle after an interlock device has been fitted?

Yes, anyone can drive the vehicle but you may still be responsible for what is on your log. The interlock camera captures images of anyone using the interlock.

9. Why should you choose Guardian ?

We are an Australian, family owned business. Guardian customers can have their interlock monitored anywhere in Australia at the same cost. They do not need to return to the original installer. We provide a 24hr emergency service help line, so if you are having difficulties, you will be able to talk to someone and receive help and technical advice!

Our friendly staff are just a phone call away for any enquiries!

How does the interlock system work in my car?

