About Our Service Centres

Auto-electrical Service Dealers have been sub-contracted to provide all aspects of inspection, installation, training, monitoring and removal, using their established technical skills. They provide services at city and country sites in Victoria. Dealers are being established throughout VIC.

The normal practice is for dealers to conduct a free inspection of the nominated vehicle to ensure that it will be able to support the interlock. The vehicle is then wired and the interlock installed, while the participant is trained on the program and how to use the interlock.

Service will be provided at the same cost for country participants, however there may be variation in the delivery of service depending on location.

Our dealer network extends throughout Australia, so you’ll never be far away from service if required.

Queensland introduced the Alcohol Ignition Interlock Program in December 2010. This commenced as a mandatory licensing requirement that applies to high risk drink driving offenders.

The legislation implemented requires that an alcohol interlock is fitted to any vehicle the convicted driver operates. An alcohol interlock prevents the vehicle from being started if the driver has traces of alcohol or has been drinking.

The Alcohol Interlock Program allows drivers to regain their un-restricted license after completion of the program.

For further information on the Queensland Alcohol Ignition Interlock Program visit: 

Guardian Interlock has been a provider of Interlock devices and services since 2001 and is a trusted, Australian, family owned business.

An alcohol interlock program protects drink driving offenders and other road users from dangers of drink driving.

Guardian also offers private and commercial products for people looking at taking precautionary measures for drinking and driving, OH&S and workplace safety. For further details visit our website: www.guardianinterlock.com.au

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1. What is an Interlock System?
The Interlock System is a device that stops the driver from starting their vehicle when they have a Blood Alcohol Concentration (BAC) at or higher than 0.02%.

2. How does the Interlock work?
When the Guardian Interlock device is fitted to a vehicle, the driver must blow and then hum into the Interlock handset before being able to start the vehicle. After the Interlock has received a good sample, it will be analysed and if the result was under 0.02%BAC a “Start Motor” message will appear on the screen. The driver can simply start the vehicle and drive away.

After a random period of time, the Interlock device will sound short beeps, indicating to the driver that they need to pull over and retest. To retest, there is no need to turn the vehicle off. The Interlock handset must simply receive another blow/hum sample from the driver. After a pass BAC, the driver may then continue on their way.

3. What happens after the interlock is installed?
Thirty days after the Interlock installation by your Guardian approved installer, the vehicle will have to be returned and the Interlock monitored and reset for the next service - the interlock then needs to be serviced bi-monthly. This simply involves making an appointment to have your interlock serviced at an authorised Guardian service centre.

You will receive a report (at no cost) showing how your program is running and any events that have been recorded.

4. How long does the Interlock take to have installed?
The Interlock will take around 2 hrs to install into a standard vehicle. Followed by a further hour of training and consultation, covering the use of the interlock.

Where additional time is required for installation or training, extra fees may apply.

5. When can I have the Interlock fitted to a vehicle?
Usually the interlock can be fitted on the same day as the driver has received your “I” condition license. Contact the service centre to make a booking.

6. What will I need to bring with me on the day?
You will need your driver’s license, nominated vehicle form, concession card (if applicable - conditions apply for concession availability) and motor vehicle.

7. Can anyone drive the vehicle after an Interlock device has been fitted?
Any other full licensed people can drive the vehicle. Just be aware that you will still be responsible for what is on your log. Another person may nominate to use your interlock for their interlock program, however Multiple user fees are applicable.

8. What type of vehicles can I have the Interlock System fitted to?
You can have the Guardian Interlock fitted to any registered vehicle, including cars, trucks, and motorbikes.

While you have an ‘I’ condition license, you may only drive a vehicle you have nominated to drive. This vehicle is required to have an approved interlock fitted.

9. What does it cost to have the Interlock System installed and monitored every 60 days?
Your first appointment for Interlock System installation into a standard vehicle has a basic charge of $300.00 inc GST (install fee $150.00 & 30 day monitor fee $150.00).

You also have a Loss Protection option at approx $16.28 per 60 day period, which reduces liability if the equipment is stolen (provided terms and conditions are met).

The ongoing charge for 60 day monitoring is approximately $300.00 (inc GST). If you hold an eligible concession card, there is a deduction of 35% off the 60 day monitor fee.

Some additional fees may apply for early servicing and missed appointments. However, compliance with the program conditions will ensure that costs are minimised.

10. What is the difference between the Guardian Interlock System and an alternate brand?
We supply clients with a free progress report each time monitoring is undertaken.

Clients can have their Guardian Interlock monitored anywhere there is a service agent. They do not need to return to the original installer.

We have service centres & agents set up all around Australia!

We provide a 24 hr emergency service help line, so if you are having difficulties, you will be able to receive help and advice.

Our friendly staff are just a phone call away, should clients have any follow up enquiries!